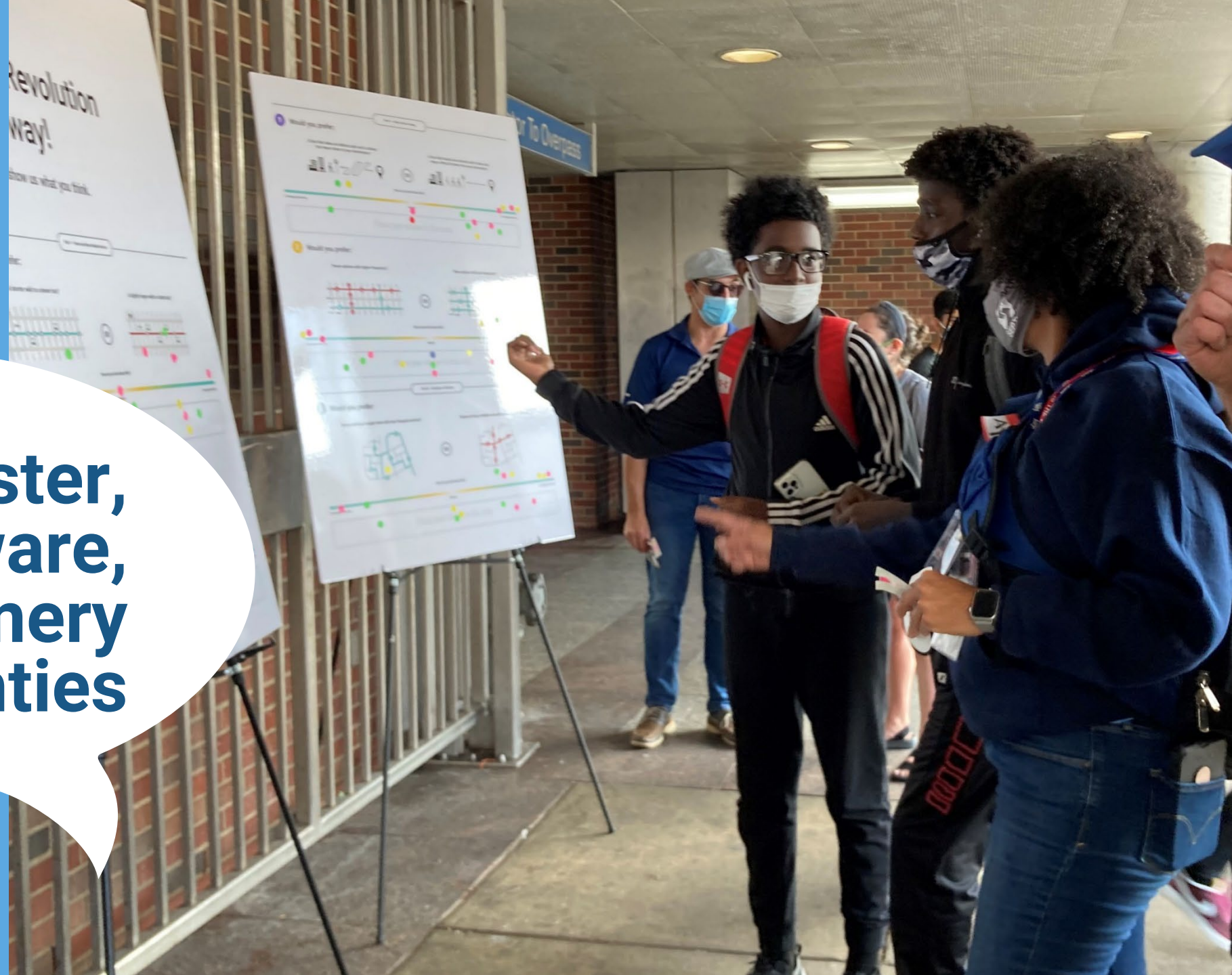


Bucks, Chester, Delaware, Montgomery Counties

Bus Revolution Webinar
May 8, 2023



Agenda

- 1 Introduction
- 2 What We Heard
- 3 Proposed Route Changes
- 4 Questions & Answers



Who's In the Room?

- **Registration Question:**
- What bus route(s) do you take most frequently?
 - 44, 106 and 104 most cited
 - See table (right)
- **We have some questions for you, too!**

Route	Count*
44	15
106	8
104	7
113	6
21	5
55	5
93	5
95	5
108	5
114	5
22	4
65	4
90	4
103	4
109	4
110	4
111	4
126	4
132	4

*Among 98 registrants, as of 5/4/2023



**First off,
thank you!**

Thank you for providing feedback
and letting us know what worked—
and what didn't work—on the
Fall 2022 Draft Network.



**Here's
what we
heard!**

Feedback Themes

- Transfers and one-seat rides
- Routes being eliminated
- Personal safety and security
- Access to schools

Why are you going to make me transfer?



We
heard:

Why are you
going to make
me **transfer**?



We've updated the draft network to:

- Reduce the number of trips that require a transfer
- Prioritize **one-seat rides** for short trips
- Prioritize trips with strong ridership

What's a one-seat ride?

A one-seat ride is when you can use one bus to get you to your final destination.

We
heard:

I don't feel **safe**
waiting for
SEPTA. Please
don't make me
transfer.



We've updated the draft network to:

- Reduce the number of trips that require a transfer, including to the MFL or BSL
- Start working with partners across the region to make bus stops and transfer location safer
- Continue to focus on safety and security so everyone feels comfortable using SEPTA

What is the SCOPE program?

Scope is SEPTA's strategy to address safety, security and the challenges of the vulnerable population on our system.

We
heard:

I don't
understand these
route numbers.
What's going on?



We've updated the draft network to:

- Use as much of the existing route numbers as possible
- Keep a reference to the ones we used before, for people who want them.
- Keep talking to riders about how we number and name our bus routes

Parts of the Draft Network to Keep



Increased frequency of service

Riders like increased service levels on weekend days and evenings.



Simpler network overall to enhance reliability

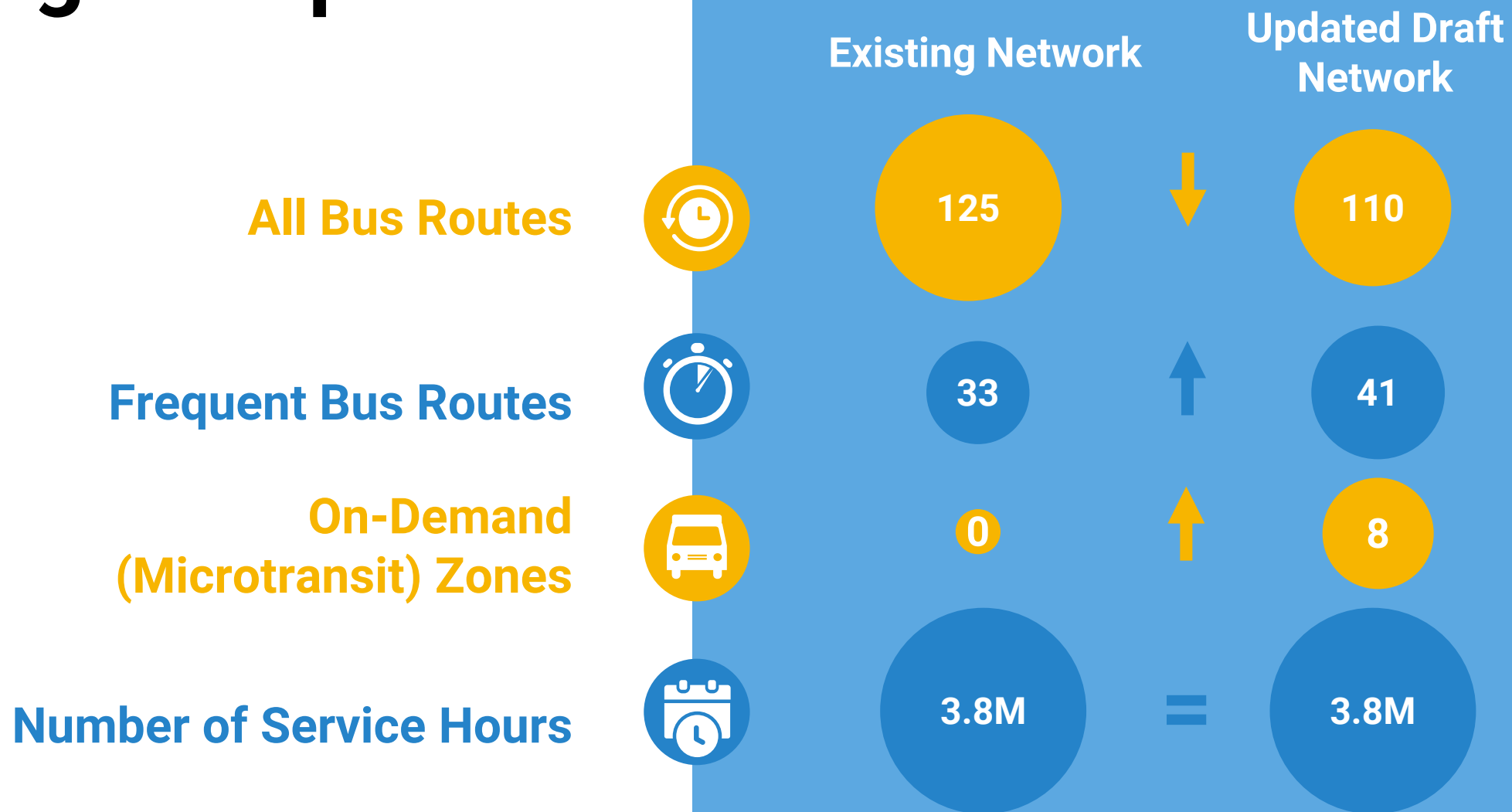
Riders and residents liked the simplicity of the updated network.



Focus on connectivity

New connections so people can get further, faster.

Existing vs. Updated Draft



SEPTA On-Demand What is it?

- Zone-based, on-demand service
- Point-to-point trips
- Technology-enabled (app-based) or call center option
- Most successful when implemented in low-density areas



SEPTA On-Demand: How It Works



Passenger books and pays for their trip



Computer program assigns trip to vehicle and schedules trip



Computer lets rider know when vehicle will arrive and confirms pick up location



Rider walks or rolls to pick up location



Rider gets picked up by transit vehicle (van or small bus). Other riders may be on board.




Rider gets dropped off at location. Trip is complete



Parts of the Draft Network to Keep: **SEPTA On-Demand**

- **Keep investments in low ridership, high need suburban areas**
 - New transit markets (community circulators)
 - Seamless connections between suburban fixed route, Regional Rail, and micromobility services
 - Better serves dispersed land use
- **Concentrate fixed route service hours on primary corridors and use on-demand service to provide shorter, more local trips**





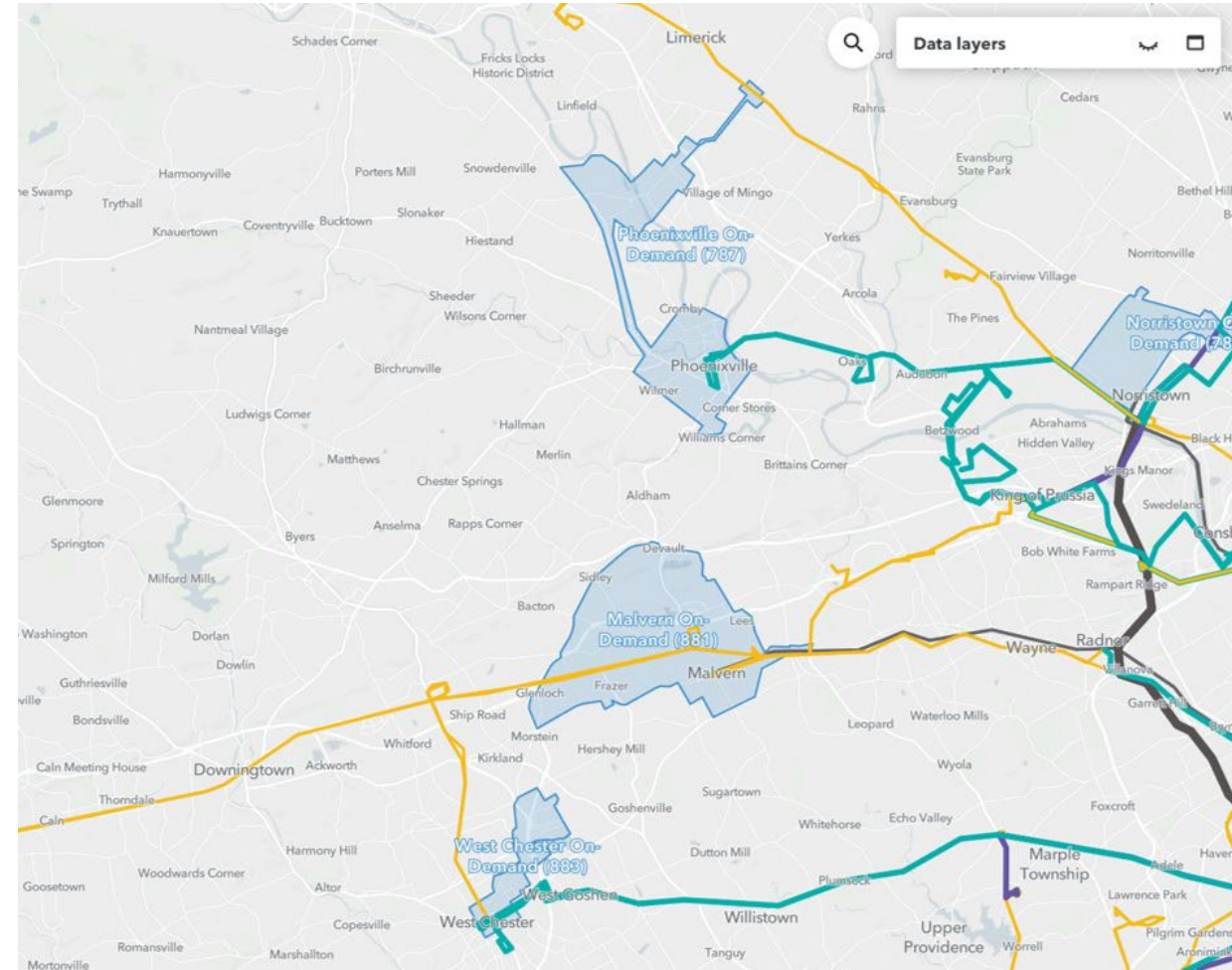
**Let's look
at some
bus routes**

Chester County



Proposed Changes

- Fixed-route service on key corridors and connecting key destinations:
 - Lancaster Avenue
 - West Chester Pike
 - West Chester Transportation Center
 - King of Prussia
- Replaced poorly performing routes and route segments with on-demand service.
- Increased service on weekends



Proposed Services: Chester County

30 Max service between Phoenixville and KOP via Oaks (Route 99)

30 Max service between West Chester & 69th Street TC (104)

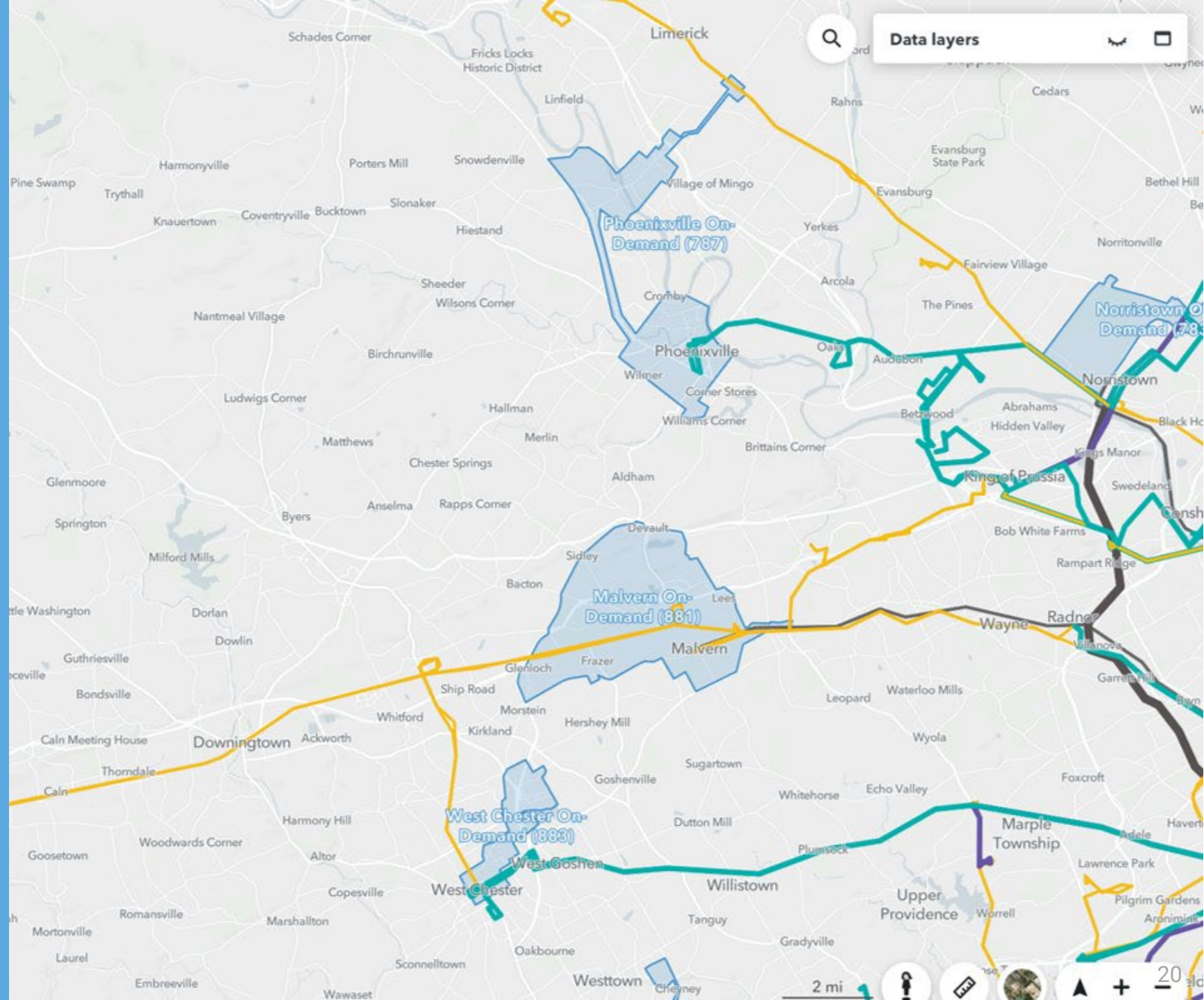
60 Max service between KOP and Exton (92/204)

60 Max Express service between Chesterbrook & 30th Street via KOP (124)

60 Max service between Radnor and Malvern (106)

60 Max service between Coatesville & West Chester (135)

SEPTA On Demand service in Phoenixville/Spring City, Malvern, and West Chester



Delaware County



Proposed Changes

- Frequent connections to /from 69th Street Transportation Center and major destinations:
 - Delaware Community College
 - West Chester
 - Media
 - Darby Transportation Center
 - Chester Transportation Center
 - Philadelphia Int'l Airport
- Introduce SEPTA on-demand to Cheyney University and Painters Crossing
- More service on weekends



Proposed Services: Delaware County – 69th Street Area

15 Max service from 69th Street to DCCC (112)

30 Max service from 69th Street to WCU (104)

60 Max service between Newtown Square and Chester (Route 118)

60 Max service between Ardmore and PHL (903)

60 Max service between 69th Street and Lawrence Park (905)

60 Max service between Radnor and Malvern



Proposed Services: Delaware County – Chester City

15 Max service between 69th Street and Chester via Baltimore Pike (109) and MacDade Boulevard (113)

30 Max service between CTC and South Philadelphia via PHL (952)

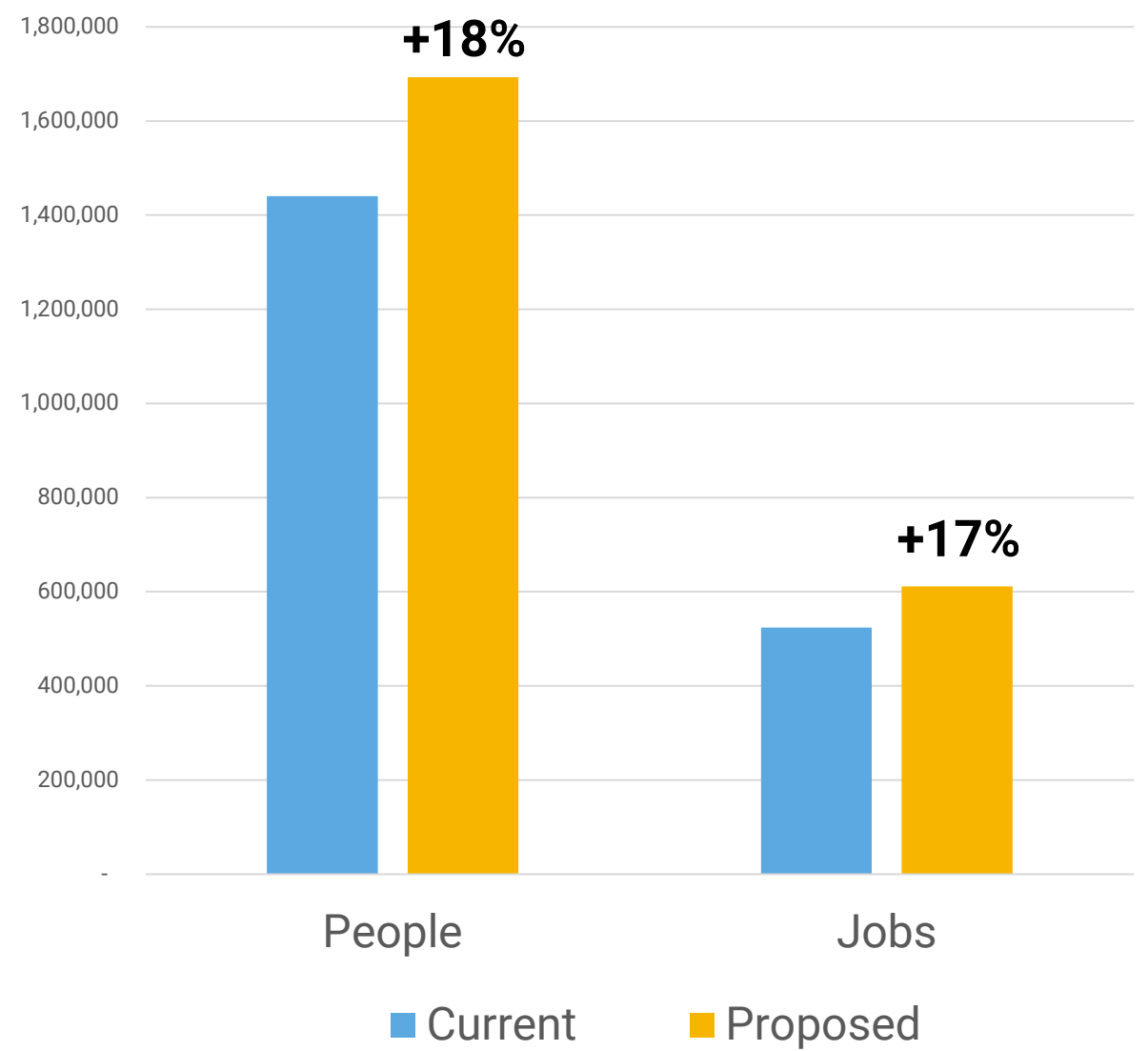
30 Max service between CTC and Darby with **60 Max** service to Tri State Mall (907)

60 Max service (with more frequent peak service) to Wawa Regional Rail Station (117), Newtown Square (118), Penn State (114), and Larkin's Corner (119)



People and Jobs within ¼ mile of Frequent Transit (Weekdays at Noon)

**Access to
Frequent
Transit**

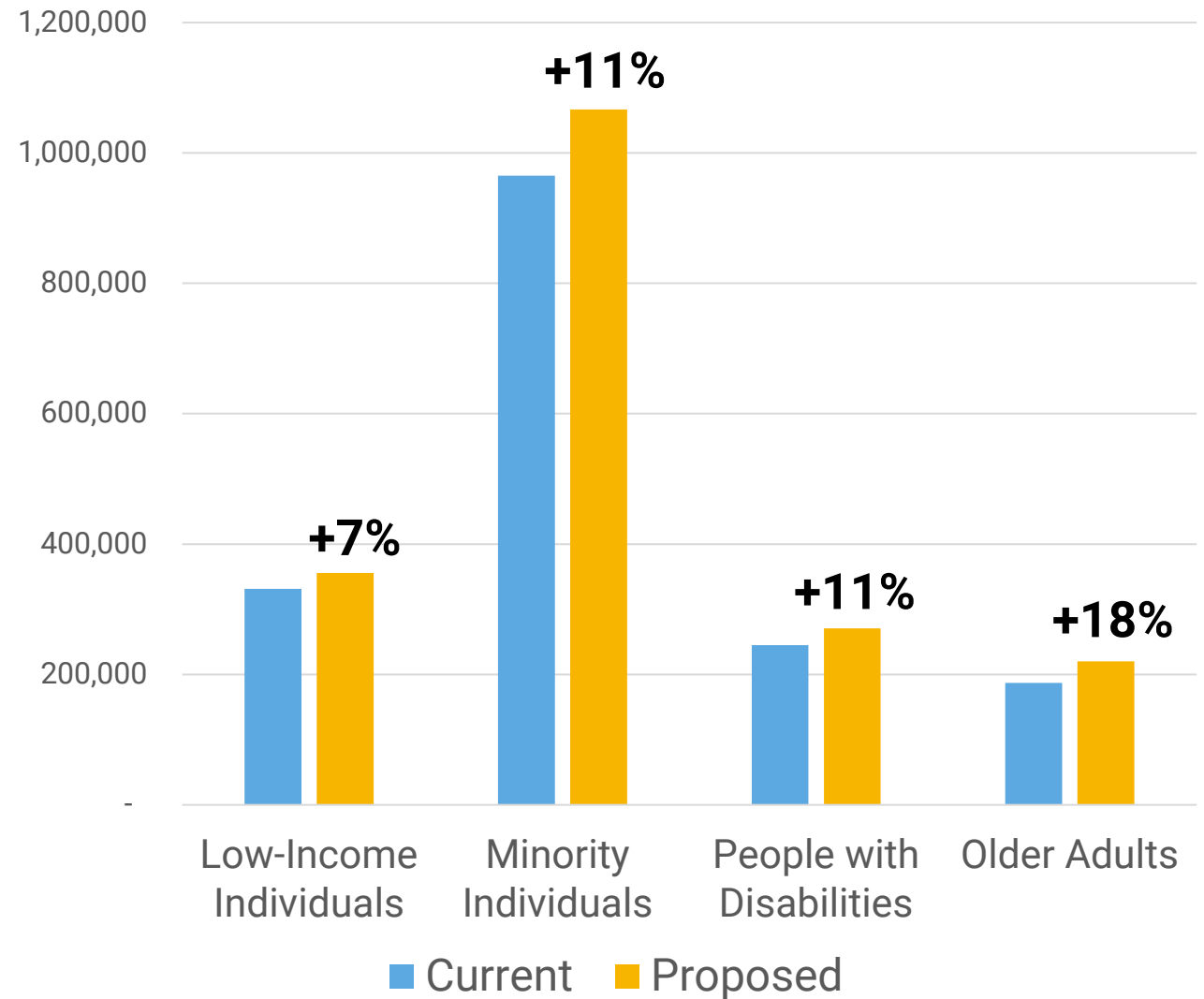


Access to Frequent Transit:

- Low-Income
- Racial Minorities
- Older Adults
- People with Disabilities



People within ¼ mile of Frequent Transit (Weekdays at Noon)





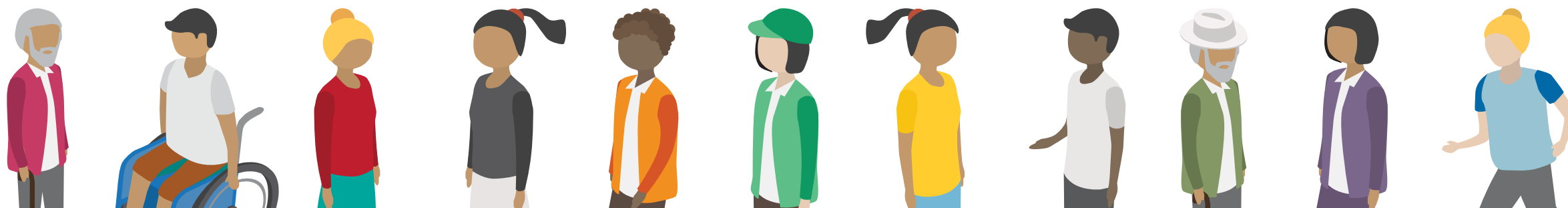
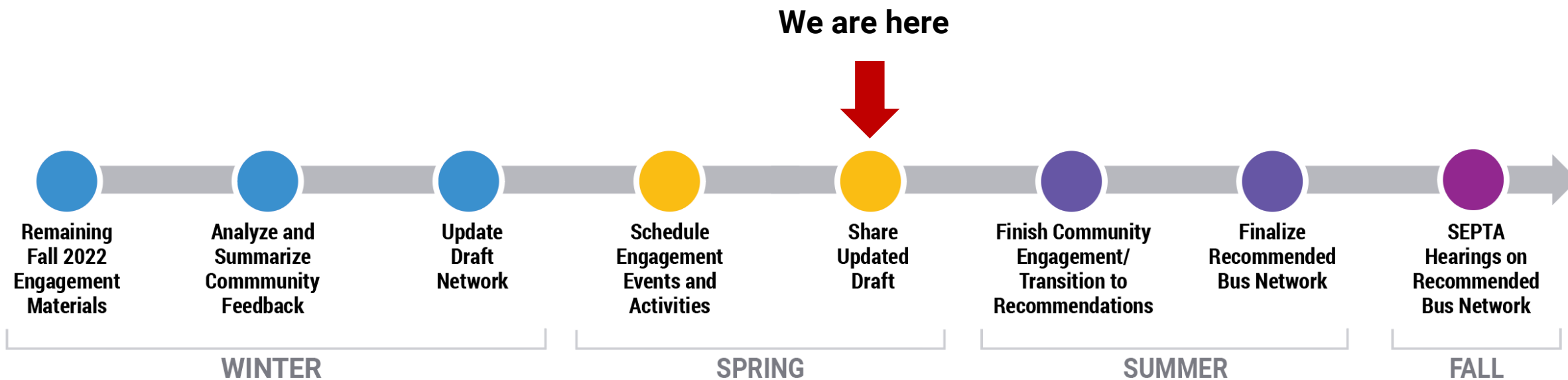
We're
not finished
listening!


What's Next

- Engagement period is winding down, but there is still a lot of information on the website – interactive maps, route descriptions, and FAQs.
- Closing transit talk will be scheduled for early June.
- Please continue to provide comment and feedback through early June (at least).
- **Next step will be SEPTA Hearing process in September this year.**



Bus Revolution Year Ahead: 2023





**Q&A
Discussion**

Join the Revolution!
septabusrevolution.com

